



# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Helen McIntosh

Examiner: D. Suhol

Serial No.: 09/661,447 ✓

Group Art Unit: 3712

Filed: September 13, 2000 ✓

For: **SYSTEM AND METHOD FOR  
ENABLING CONFLICT RESOLUTION**

(NE)  
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1/23/03

## AMENDMENT

Commissioner for Patents  
Washington, D.C. 20231

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TECHNOLOGY CENTER R3700

Sir:

In response to the Office Action dated November 13, 2002, the period for response to which is February 13, 2002, please amend the above-identified patent application as indicated below.

## IN THE CLAIMS

Please cancel Claims 8-10 and 19.

Please amend Claims 1, 11 and 16 as follows:

- 1 1. A method for enabling a conflict resolution among two or more parties,
- 2 comprising:
- 3 providing a script to be spoken by at least one of the two or more parties, the
- 4 script including a plurality of phrases, each phrase corresponding to the beginning of a
- 5 respective statement;
- 6 positioning a rug at a location for the two or more parties to physically
- 7 position themselves with respect to the rug for engaging in a discussion;

Do not Enter